

ROUTER PROBLEM 10 11 2014 edited to post on VZ Forum

Internet light **RED** All other lights **green**

Reported to Nathan 1 800 837 4966

Ticket # *****

Will get a telephone call and email when outage problem is fixed by them

These are the things I shared with him.

Router Status Caution! Check your Broadband Connection

Ethernet Status...**Connecting**

Full Status System Monitoring of Connections

Broadband Connection (Ethernet)...**Waiting for DHCP Lease**

Traffic Monitoring WAN PPPoE **Connecting**

Broadband Connection (Ethernet)

WHILE WAITING FOR FIX....TURN OFF VZ EMAIL ON IPHONE AND IPAD

Internet Light **Green** 10 11 2014 9 pm

Internet Status Connected...Connection Type DHCP

IP Addr. ###.##.###.##

When fixed:

Clear VZ server Inbox of all "c**p"

Turn back **ON** Vz Account on iPad and iPhone

PROBLEM SOLVED ALL OK SINCE THEN.

