Logging into VZ Email

I use Chrome Browser Version 41.0.2272.118 m

And Norton 360...In Norton Identity Safe...my VERIZON Residential login is stored

I have an icon on my desktop

https://mail.verizon.com/webmail/driver?nimlet=showmessages&view=emails#mail Emails INBOX

After I boot up the Pc for the day

**I click on above url and it takes me directly to my Inbox

I also have another icon on my desktop for the VZ Forums

http://forums.verizon.com/t5/FiOS-Internet/bd-p/FiOS Internet

Note that this takes me to the FiOS Internet Forum.

The first time I use the icon for the day I first click on Register and that signs me in to the Forum.

Thereafter I can go to any Forum.

If I "close" My Inbox and / or Forums I can get back to them by clicking on the appropriate icon.

I HAVE HAD THE ABOVE 2 ICONS ON MY DESKTOP FOR A LONG TIME NOW

**NOW OCCASIONALLY WHEN FIRST TRY TO... Sign in to My Verizon the url is

https://login.verizonwireless.com/amserver/UI/Login

JUST USE YOUR Residential ID and Password

MAKE SURE THAT AT THE TOP OF THE PAGE YOU HAVE HIGLIGHTED Residential

THEN IT WILL TAKE YOU TO YOUR Email Inbox