

HTTP Error 504 Gateway timeout

Introduction

A server (not necessarily a Web server) is acting as a gateway or proxy to fulfil the request by the client (e.g. your Web browser or our CheckUpDown robot) to access the requested URL. This server did not receive a timely response from an upstream server it accessed to deal with your HTTP request.

This usually means that the upstream server is down (no response to the gateway/proxy), rather than that the upstream server and the gateway/proxy do not agree on the protocol for exchanging data.

Fixing 504 errors - general

This problem is entirely due to slow IP communication between back-end computers, possibly including the Web server. Only the people who set up the network at the site which hosts the Web server can fix this problem.